



## REDHILL PRIMARY ACADEMY

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Redhill Parent Enquiries  
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13<sup>th</sup> October 2022

Dear Parents and Carers

We are pleased to announce that in September 2022, we moved our Management Information System (MIS) to Arbor Education. Adopting Arbor will allow us to communicate with you more efficiently and bring all core school data and workflows into one simple system.

Eventually, we will be phasing out ParentPay and you will be able to make all payments and top up any accounts for clubs, trips, meals, etc by simply logging into the Arbor Parent Portal. Other features available for you via the Parent Portal will be the ability to view your child's attendance, to book parent consultations, view school reports and much more.

We are really looking forward to getting fully started with Arbor and invite all our parents to familiarise themselves using the link below:-

[Getting started - Log into the Parent Portal and the Arbor App](#)

Arbor also offers access to many training resources, which are completely free for you to make the most of. These can all be found [here](#).

We will send further communication with regards to the parental app and how to register shortly. Please look out for this information and register your child when prompted.

We hope you are looking forward to using this new feature as much as we are.

Yours sincerely

Claire Whiting  
Headteacher

*"What we instill in our children will be the foundations upon which they build their future" - A Valued Me Redhill embodies this through our core values of respect, friendship, responsibility, empathy, honesty & independence.*

